



PLAYHQ

HANDBOOK

FOR NETBALL



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PLATFORM OVERVIEW

The OMFNL will adopt PlayHQ as the competition management platform from 2026, whilst maintaining Netball Connect for players to obtain insurance with Netball Victoria.

PlayHQ has been used for football in the OMFNL since 2022 and is widely used across the country for netball in other states and other sports.

PlayHQ consists of three different portals:

- Admin
- Participant
- Scoring

This handbook will share key information for each portal using two resources:

- Reading - [Netball Australia Support](#)
- Video - [PlayHQ video training](#).



ADMIN PORTAL

Access the PlayHQ Netball Admin Hub

The link to access PlayHQ admin for Netball will be different to Football.

na.playhq.com

Users can be set up as admins in both platforms; the username and password will be the same across both.

Managing Admins

Each club has one primary admin set up in PlayHQ by the OMFNL. The individual who was set up can then add additional users outlined in the article below.

[CLICK HERE](#) for the support article

[CLICK HERE](#) for the video demonstration

Updating your club's details

Admins will need to check key information in the My Organisation section – including contact details, visibility settings, and Terms and Conditions.

[CLICK HERE](#) for the support article

[CLICK HERE](#) for the video demonstration



REGISTRATION

Required Registrations

Participants **MUST** be registered in both PlayHQ and Netball Connect

- PlayHQ is our competition management platform (Players/coaches/team managers)
- Netball Connect is player/officials insurance (players/coaches/umpires)

Taking the court without one or both of these registrations can result in fines and loss of points.

Participant Registration Experience

Share this video link below with players, coaches and officials to assist with demonstrating the registration process in PLAYHQ.

[CLICK HERE](#) for the support articles

[CLICK HERE](#) for the video demonstration



REGISTRATION FORMS

Setting Up Registration Forms

Club registration forms have been set up with a basic configuration. Club admins will need to confirm settings (fees, T&C's etc.).

The forms are also set to be “Hidden” from the public domain and can only be accessed by sharing the link.

[CLICK HERE](#) for the support articles

[CLICK HERE](#) for the video demonstration



TEAMS

Setting Up Teams

Once a participant has registered for a season and teams have been created, participants can then be allocated to teams. A participant with a single registration can be allocated to multiple teams.

This step will assist with selecting teams within the e-scoring function.

[CLICK HERE](#) for the support articles

[CLICK HERE](#) for the video demonstration

Selecting Team Line-Ups

Club admins should select the players who will participate in upcoming games. These players will appear on the printed teams sheets that will be used during matchees.

[CLICK HERE](#) for the support articles

[CLICK HERE](#) for the video demonstration

*Note this video example is primarily for cricket, but uses the same context



E-SCORING

PlayHQ's E-Scoring (Live Scoring) is a fluid system that works on various devices, including Mobile phones, tablets or laptops.

The live scoring not only feeds into the OMFNL App, but also will help reduce the need for admins to manually enter the information post-match.

[CLICK HERE](#) for the support articles

[CLICK HERE](#) for the video demonstration

There is a DEMO environment set up for clubs to explore the live scoring environment of PlayHQ, this can be used during practice games.

score.playhq.com/demo



PLAYHQ SUPPORT **CONTACT**



support@netball.com.au



support.netball.com.au/hc/en-au



youtube.com/@playhq/videos

